






## Maintain user productivity and satisfaction

One of the most standard yet cumbersome tasks of an IT administrator is to provision or re-provision a workstation for an employee. Windows OS migrations with PC replacement and upgrade projects are now commonplace as more and more IT organizations look to benefit from faster, and more reliable machines.

### Product features

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**Complement OSD:** Organizations who are using imaging software for OS and application deployment can use FootPrints Migration Manager hand-in-hand as part of the overall deployment process
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**Agent-less Migration:** Allows for agent-less migration with no install/uninstall of FootPrints Migration Manager on the client
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**Leverage SCCM:** Complement Microsoft's System Center Configuration Manager by automating the user state migration process and eliminating the use of USMT
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**Encryption Option:** Encrypt user states in their temporary locations and restore on the new system by entering a password
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**Storage Policy:** Allows IT policy creators to decide which data files to retain, and where those files will be stored in order to standardize the environment and decrease support costs

Once the OS is in place, IT is then faced with the challenge of ensuring that each user's new PC has the same look, feel and accessibility as their original machine including desktop preferences. Having a solution that automatically preserves and migrates user personalities is the key to end-user satisfaction and successful results, but is often a missing component in these types of projects. Maintaining user productivity and satisfaction levels is a major consideration for all IT departments when embarking on PC change initiatives.

### The freedom to simply...ease the administrative burden of PC change initiatives

Change is inevitable. And when it comes to PC changes—whether that's upgrading to the latest and greatest OS to replacing older devices with new devices or simply moving a user from one machine to another, these "changes" are time consuming for the IT administrator. That's why it's imperative to reduce the manual and redundant effort that both IT and the user face when moving, upgrading or switching out PCs.

With Numara FootPrints Migration Manager IT administrators are able to preserve their end users' unique personalities and keep them intact on the newly created/upgraded Windows PCs without manual intervention. End-User PC customizations are preserved including data files/structure, customized layout, web favorites, application settings, drive mappings, wallpaper, email signatures and more, maximizing productivity and reducing learning curves. FootPrints Migration Manager ensures a smooth, repeatable process that can be used to migrate a single user's machine as easily as a thousand machines. Furthermore, IT administrators can easily accomplish these projects with the added benefit of a GUI-based, automated solution that allows them to avoid complex command-line tools.

With FootPrints Migration Manager, you can avoid post-migration support calls and complaints about lost productivity because your customers lost their personalized wallpaper or customized MS Word dictionary. FootPrints Migration Manager makes application upgrades easier and more efficient by performing cross-version migration of application settings and data.

### The freedom to simply...manage Windows OS deployments from A-Z

IT support organizations are challenged with finding ways to effectively automate deployments for Windows® operating systems. Shrinking the time it takes to securely provision a new desktop, laptop or server results in improved productivity and significant cost reduction. Additionally, with the wave of organizations making the move to Windows 7, it is every IT department's ultimate goal to seamlessly migrate to the new OS while keeping costs at bay and user productivity levels high. An often overlooked element of a successful Windows OS migration is not only the imaging/re-imaging of each machine, but also the movement of user data files/structure and settings following the OS deployment. FootPrints Migration Manager works hand-in-hand with any imaging software for OS and software deployments to ensure zero impact to the end user after the deployment is complete.

Prior to imaging, FootPrints Migration Manager extracts the user state data from the source computers and stores the user information on a file share. After the imaging is complete, FootPrints Migration Manager injects the previously extracted user state into a freshly imaged machine.



**User Interface:** Eliminate the need for command-line parameters and easily configure your user state migrations from an intuitive interface

**Cross-Version Migration:** Migrate application settings across versions during software upgrades including Microsoft Office as well as Non-Microsoft applications

**FootPrints family**

- FP Incident&ProblemManager
- FP ChangeManager
- FP ConfigurationManager
- FP ServiceCatalogManager
- FP InventoryManager
- FP RemoteManager
- FP DeploymentManager
- FP PatchManager
- FP DeviceManager
- FP VulnerabilityManager
- FP ComplianceManager
- FP PowerManager
- FP MigrationManager**

Looking for the complete OS Deployment Solution? Numara Software FootPrints Family of Solutions also offers an automated deployment solution, FootPrints Deployment Manager that provides the reliable and comprehensive control required for a successful OS and software deployment. Through intelligent and dynamic automation, this solution will reduce the cost, risk and labor typically associated with bulk distribution, bulk removal and required configuration changes.

**The freedom to simply...leverage your existing investment**

Using Microsoft's System Center Configuration Manager (SCCM) as the foundation of your Windows Operating System deployment? No problem. Used with the Microsoft Deployment Toolkit and Microsoft's SCCM, FootPrints Migration Manager can result in a 2-4 week reduction in the time required to configure a migration. Together, the solutions enable fully-automated, bare-metal deployment for Windows Operating Systems.

**The freedom to simply...choose**

FootPrints Migration Manager is a part of a family of IT Operations Management (ITOM) Solutions. Each FootPrints product automates and streamlines a specific IT challenge to help you reduce costs and improve service levels. Built from the ground up as a modular, yet integrated system, the ITOM family of technologies provides a single, unified solution to simplify a diverse set of complex client lifecycle and service management needs.

**Imagine...having the choice to:**

- ❖ Decide which components or products are relevant to your business and when
- ❖ Invest in one point product, a solution set of multiple products, or the entire suite
- ❖ Buy what you need, and not what the vendor dictates

For more information on the minimum requirements necessary to use FootPrints Migration Manager, please refer to our Technical Specifications document available online.

**Who are we?**

Numara<sup>®</sup> Software Inc. is a leading provider of integrated IT management solutions for Desktop Management, PC Lifecycle Management, Security & Compliance, Help Desk and Service Desk. Designed to optimize IT management, Numara<sup>®</sup> FootPrints<sup>®</sup> and Numara<sup>®</sup> Track-It!<sup>®</sup> collectively support more than 50,000 customer sites and nearly 20 million IT assets worldwide.



freedom  
to simply **choose**  
the right solution for you